

Membership Portal Set-Up

1. Click on the link provided in the email we previously sent you. The below page will open in your browser. Here you will input your email address then click 'Reset Password':



Request new password

information
* Mandatory fields

Login

Please enter your email address to receive a new password.

Email address *

[← CANCEL](#) [RESET PASSWORD](#)

Privacy

The information required when creating your account is necessary to allow accurate processing of your order. **We guarantee the confidentiality of your data.** For your safety we do not store your payment details.

General information

- General terms & conditions
- Privacy policy
- Contact us

2. Once you select 'Reset Password' this will send an email to the address you previously entered, asking you to set up a new password:

Hi

We have received a password change request for your account ([REDACTED]). If you did not ask to change your password, please ignore this email and your password will not be changed.

[Reset Password](#)

This link remains active for 48 hours. If this link expires, you will need to [request a new link](#) by starting the registration process over again.

3. Once you click the link in the email it will take you to the below page. Here you will enter your new password and click the 'Add' button:

Reset your password

Your new password must contain a minimum of 8 characters of which at least 1 must be numeric, 1 uppercase letter and 1 lowercase letter. Example: Abcdef12

Your new password *

Confirm your new password *

[← CANCEL](#) [ADD](#)

4. The following page will appear, scroll down to input any missing information:

Check your information

Error
Please complete all mandatory fields.

- You have to choose: [I would like to receive exclusive offers by e-mail.](#)

information

* Mandatory fields

Customer contact number: **235404**

Login

Your email address (login) *

Please confirm your email address *

Members Portal

MY ACCOUNT

BOOKINGS
Order history

ACCOUNT SETTINGS
Profile
Password
Address book

MEMBER HUB
Friends and family

Log out

5. Once you have amended or input any information, click the 'Save' button at the bottom:

information

* Mandatory fields

[Learn more about our data privacy policy.](#)

